

TSD Security Program, Safeguards and Policy

The purpose of this document is to provide TSD users with an understanding of the preventative measures developed to keep sensitive information stored in TSD's software secure.

TSD receives personally identifiable information through its ongoing business relationships. These clients include—but are not limited to—dealerships, car rental companies, automotive groups, vehicle manufacturers, and various technology partners.

The introduction of the FTC Safeguards Rule known as the "FTC Safeguards Rule, 16 CFR 314" requires companies to protect end-users' data through comprehensive security programs. As a service provider for many companies, TSD's security program can be leveraged by our customers to satisfy the requirements established by the Federal Trade Commission.

TSD undergoes an annual PCI Certification process as a fundamental cornerstone of the TSD security strategy. Our integrated Intrusion Detection System (IDS) / Intrusion Protection System (IPS) underpins TSD's Secure Access Service Edge (SASE) approach. All network traffic is interrogated, inspected, and blocked if not recognized. Furthermore, all personally identifiable data once collected is encrypted in transit and at rest in the TSD systems.

Additionally, TSD has the following PCI controls in place that also comply with the Safeguards Rule:

- Locked access to physically stored data
- Firewalls/antivirus systems
- MFA/2-step authentication to control TSD Network access
- Encrypted data in transit and storage
- Security awareness training
- Delete unused/unnecessary client data
- Cyber liability insurance policy
- Continuous monitoring and protection of the network

TSD will only access, process, store, and disclose customer information as necessary to perform its contractual duties for the client and will only store and maintain customer information for as long as necessary to fulfill obligations under the contract with the client.

For further information, please contact TSD Support at support@tsdweb.com or call (978) 794 1400.